

Agenda – Melbourne, Aus

Day 1 – October 21

The Intercontinental Melbourne

3:00 – 3:15 pm	Introductions
3:15 – 3:45 pm	Why is Managing IT so Hard?
3:45 – 4:15 pm	Group Exercise/Discussion
4:15 – 5:00 pm	Understand & Own Your Mandate
5:00 – 6:30 pm	Break – Networking & Cocktail Hour
6:30 pm	Group Dinner

Day 2 – October 22

7:30 – 9:00 am	Breakfast
9:00 – 9:45 am	Get the Basics Right
9:45 – 10:30 am	Build Technology Leaders
10:30 – 10:45 am	Break
10:45 – 11:15 am	Group Exercise (Steps 1-3)
11:15-12:00pm	Prioritize Valuable Work
12:00 – 1:00 pm	Lunch
1:00 – 1:30 pm	Don't Get Fired
1:30 pm – 2:15 pm	Manage Vendors Based on Value
2:15 – 2:45 pm	Group Exercise (Steps 4-6)
2:45 – 3:00pm	Break
3:00 – 3:45 pm	Provide World-Class Insight
3:45 – 4:30 pm	Lead Technology Innovation
4:30 – 5:00 pm	Group Exercise (Steps 7-8)
5:00 – 6:00 pm	Recap & Personal Time
6:00 pm +	A farm-to-table culinary journey with wine pairings

Day 3 – October 23

7:30 – 9:00 am	Breakfast
9:00 – 10:00 am	Organizational Value & IT Strategy
10:00 – 10:15 am	Break (hotel check out if needed)
10:15 – 11:15 am	IT Budget & Capacity & Renewal and Reflection
11:15 - 11:45 am	Group Exercise (Steps 9-12)
11:45 – 12:00 pm	12 Steps/Months to Systematically Improve Your IT Department
12:00 pm+	Wrap up - Boxed Lunches Provided