

Agenda – Ottawa, ON

Day 1 – September 16th

Lord Elgin Hotel

3:00 – 3:30 pm	Introductions
3:30 – 4:15 pm	IT's Moment Keynote
4:15 – 5:00 pm	Break – Networking
5:00 – 5:45 pm	CIO Roundtable & Discussion
5:45 – 6:00 pm	Wrap-Up and Networking
6:00 pm	Dinner at Cocotte

Day 2 – September 17th

7:30 – 9:00 am	Breakfast
9:00 – 9:45 am	Why Managing IT is So Hard - The Eight Secrets & 12 Priorities of Successful CIOs
9:45 – 10:30 am	Managing Stakeholder Satisfaction
10:30 - 10:45 am	Break
10:45 – 11:30 am	Build Strong Core Processes
11:30 – 12:15 pm	Train & Develop your team
12:15 – 1:00 pm	Lunch
1:00 – 1:45 pm	Group Break Out Session
1:45 – 2:30 pm	Deliver Mission Critical Projects
2:30 – 3:15 pm	Right-Size Risk Spending & Tolerance
3:15 – 3:30 pm	Break
3:30 – 4:15 pm	Measure Tech and Vendor Effectiveness
4:15 – 5:00 pm	Group Break Out Session
6:45 pm	Depart for boat cruise
7:00 pm	Boat cruise & dinner

Day 3 – September 18th

7:30 – 9:00 am	Breakfast
9:00 – 9:45 am	Treat Data as a Product
9:45 – 10:30 am	Lead Transformation
10:30 – 10:45 am	Break (hotel check out if needed)
10:45 - 11:15 am	Group Break Out Session
11:15 - 11:30 am	12 Steps/Months to Systematically Improve Your IT Department
11:30 – 12:00 pm	Complete Your IT Leadership Plan (Secret-Level Prioritization) Group Debrief – share what your priorities are with the group
12:00 pm	Wrap up - Boxed Lunches Provided