

Agenda – London, UK

Day 1 - Combined (Apr 28)

Day 2 - Two Tracks (Apr 29)

Day 3 – Combined Sessions (Apr 30)

**London Marriott Hotel
County Hall**

Day 1 - Combined (Apr 28)		Day 2 - Two Tracks (Apr 29)		Day 3 – Combined Sessions (Apr 30)	
		Track 1 – Year 1 (Intro)	Track 2 – Year 2+ (Reflection)		
		7:30 – 9:00 am	Breakfast	7:30 – 9:00 am	Breakfast
		9:00 – 9:45 am	Why Managing IT is So Hard - The Eight Secrets & 12 Priorities of Successful CIOs (Combined Session)	9:00 – 9:45 am	Treat Data as a Product
		9:45 – 10:30 am	Managing Stakeholder Satisfaction	9:45 – 10:30 am	Lead Transformation
		10:30 – 10:45 am	Break	10:30 – 11:00 am	Break (hotel check out if needed)
		10:45 – 11:30 am	Build Strong Core Processes	11:00 - 11:30 am	Combined Session (Deliverable-Level Prioritization)
		11:30 – 12:15 pm	Train & Develop Your Team	11:30 – 12:15 pm	12 Steps/Months to Systematically Improve Your IT Department
		12:15 – 1:00 pm	Combined Session (Deliverable-Level Prioritization)	12:15 – 1:00 pm	Complete Your IT Leadership Plan (Secret-Level Prioritization) Group Debrief – share what your priorities are with the group
3:00 – 3:30 pm	Introductions	1:00 – 2:00 pm	Lunch	1:00 pm	Wrap up - Boxed Lunches Provided
3:30 – 4:15 pm	IT's Moment Keynote	2:00 – 2:45pm	Deliver Mission Critical Projects		
4:15 – 5:00 pm	Break – Networking	2:45 – 3:30 pm	Right Size Risk Spending & Tolerance		
5:00 – 5:45 pm	CIO Roundtable & Discussion	3:30 – 3:15 pm	Break		
5:45 – 6:00 pm	Wrap-Up and Networking	3:15 – 4:00 pm	Measure Tech and Vendor Effectiveness		
6:30 pm	Dinner	4:00 – 4:45 pm	Combined Session (Deliverable-Level Prioritization)		
		5:30 pm	Churchill War Rooms Tour and dinner		