

Agenda – Brussels, Belgium

Day 1 – November 26th

**Brussels Marriott
Hotel Grand Place**

3:00 - 3:15 pm	Introductions
3:15 - 4:00 pm	IT's Moment Keynote
4:00 - 4:45 pm	Break – Networking
4:45 - 5:15 pm	CIO Roundtable & Discussion
5:15 - 6:00 pm	Wrap up and networking
6:30 pm	Dinner

Day 2 – November 27th

7:30 – 8:30 am	Breakfast
8:30 – 9:15 am	Why Managing IT is So Hard - The Eight Secrets & 12 Priorities of Successful CIOs
9:15 – 10:00 am	Managing Stakeholder Satisfaction
10:00 - 10:45 am	Build Strong Core Processes
10:45 – 11:00 am	Break
11:00 – 11:45 am	Train & Develop your team
11:45 - 12:30 pm	Breakout Session (Deliverable-Level Prioritization)
12:30 – 1:30 pm	Lunch
1:30 – 2:15 pm	Deliver Mission Critical Projects
2:15 – 3:00 pm	Right-Size Risk Spending & Tolerance
3:00 – 3:15 pm	Break
3:15 – 4:00 pm	Measure Tech and Vendor Effectiveness
4:00 – 4:45 pm	Breakout Session (Deliverable – Level Prioritization)
6:00 pm onwards	Private tour & dinner in the Royal Museums of Fine Arts of Belgium

Day 3 – November 28th

7:30 – 8:30 am	Breakfast
8:30 – 9:15 am	Treat Data as a Product
9:15 – 10:00 am	Lead Transformation
10:00 – 10:45 am	Breakout Session (Deliverable-Level Prioritization)
10:45 - 11:00 am	Break
11:00 - 11:30 am	12 Steps/Months to Systematically Improve Your IT Department
11:30 am – 12:30 pm	Complete Your IT Leadership Plan (Secret-Level Prioritization) Group Debrief – share what your priorities are with the group
12:30 pm	End - Boxed Lunches Provided